



Budleigh Salterton Medical Centre

Patient Participation Group

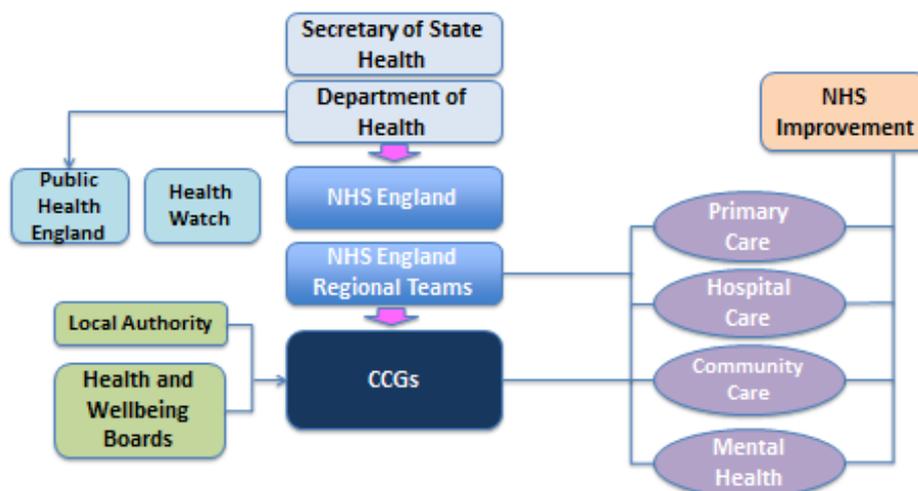
AGM 2017 Minutes

Meeting Date:	Wednesday 17 th May	Start Time:	4.00 pm
Location:	Public Hall, Budleigh Salterton	End Time:	6.00 pm

Present:	Peter Frean (PF); Robert Harland (RH); Chis Kitson (CK); Mark McGlade (MM); Richard Mejnner (RM); Deborah Mitchell (DM); Lynette Oram (LO); Veronica White (VR)		
	37 Members of the Public Attended		

- Welcome:** Those present were welcomed by Mark McGlade (MM), Chairman who introduced Annette Benny and Rob Jones.
- Presentation from Annette Benny, Acting Director of Corporate Affairs of the NEW Devon Clinical Commissioning Group (CCG) on how the NHS is organised:**

How is it organised?



NHS England focusses on improving outcomes for the population and they have regional teams who will commission services locally. In 2013 CCGs were set up to commission services even more locally. NEW Devon CCG is the largest in England with a population of almost 900,000.

NHS England and CCGs have a fund with which they “buy” services for their local population.

Public Health England was set up in 2013 specifically to advise and support government, local authorities and the NHS in a professionally independent manner.

The local authority and the health and wellbeing boards are there to help integrate health and social care.

3) **Presentation from Rob Jones, Budleigh Hub Project Manager on the progress:**

The building is now owned by NHS Property Service.

Building work began in mid-March and is due to complete by 30th June 2017. The first floor has been done and work is starting on the ground floor. Scaffolding is due to be erected towards the end of May for work to begin on the outside of the building.

It is estimated the hub will open mid-July with services being phased in. Clinical services will be the first to be phased in and will include podiatry, physiotherapy and audiology. On the ground floor there will be a local day service and a children's nursery.

The gym will be opened to the public and will have adapted equipment for the disabled. This is due to open in September.

4) **Questions from the floor (to Annette Benny):**

Q: How do the people of Devon influence local spending?

A: Local clinicians look at the local population and feed information to the CCG. The local authority has a Public Health Team who research and given reports on local needs. They have a duty to engage with the local population.

Q: Why are mental health services lacking – recent news has advised that young people are having to travel hundreds of miles for a bed?

A: This can be answered by the CCG. Annette will ask the appropriate team and feedback.

Q: What action is being taking to stop patients being discharged late into the night?

A: This can be answered by the CCG. Annette will ask the appropriate team and feedback.

Lynette Oram thanked Annette for her time and for the informative presentation she had given and apologised that some questions had not been appropriate. She concluded we all have a responsibility to the future of our health care and if we have any concerns then we should email: d-ccg.corporateservices@nhs.net

Questions from the floor (to Rob Jones):

Q: What will happen to the cottage on site at the hub?

A: This is owned by NHS Property Services and options for its use are being reviewed. No decision has yet been made.

Q: Will there be transport for the hub?

A: Yes. There will be a regular transport system and a ring and ride service.

Q: Will the hub operate out of hours and will there be a pharmacy.

A: The hub will initially be open from 7.00am to 8.00pm. There will not be a pharmacy – a pharmacy application has previously been and went to appeal to NHS England.

Questions from the floor:

Q: There is a lack of competition in Budleigh with both pharmacies being owned by Lloyds. How do you send a complaint?

A: This is regulated by NHS England and there are 2 pharmacy licences for Budleigh. Complaints should go to NHS England.

Q: When did the PPG first begin in Budleigh?

A: In the year 2000.

Q: Why is the PPG AGM not better attended?

A: Do not know the answer! It has been advertised in the patient newsletter, on the practice website, in the reception, posters in the town and in the Journal.

5) **Minutes:** The minutes of the last AGM meeting, 11/05/2016, were confirmed to be true and correct.

6) **Chairman's Report of 2016/2017:**

The objectives of the PPG are to produce a regular newsletter to keep patients informed and made aware of health news concerning patients and the Practice; to help patients become more informed and educated about their own health and healthcare by providing means for the dissemination of health information of all kinds; and to develop ways for patients to help in times of need and to develop a community spirit amongst patients

Since the last AGM the PPG has continued to be actively involved with the medical centre. The PPG has:

- Held 8 committee meetings
- Published quarterly newsletters
- Represented Budleigh Salterton patients on WEB Patient Group meetings
- Represented Budleigh Salterton patients on Health and Social Care Team meetings
- Liaised with CCG and Steering Groups on plans for the future of Budleigh Hospital

As you are aware, Dr Simon Franklin suffered a stroke in November 2016. A date to return to work has not yet been set. Dr Helen Parkes is on a phased return to work following a period of illness.

7) **Election of Committee:** The PPG Constitution requires the Committee to have 9 elected members. Committee members serve for a 3 year period and can then stand for re-election. The Constitution requires that 2 of the Committee members live outside of the Town limits of Budleigh Salterton, representing the local villages.

Stepping down at this AGM were Lesley Roden, Peter Frean, Robert Harland and Maureen Tregurtha. Lesley Roden had not confirmed she would like to stand for re-election, Peter Frean, Robert Harland and Maureen Tregurtha confirmed they would be happy to remain on the Committee and stand for re-election. Chris Kitson is a co-opted member and confirmed he would be happy to be elected.

It was proposed by Lynette Oram and seconded by Deborah Mitchell that Peter Frean be re-elected to the PPG.

It was proposed by Chris Kitson and seconded by Deborah Mitchell that Robert Harland be re-elected to the PPG.

It was proposed by Peter Frean and seconded by Deborah Mitchell that Maureen Tregurtha be re-elected to the PPG.

It was proposed by Robert Harland and seconded by Deborah Mitchell that Chris Kitson be elected to the committee.

8) **Next AGM Meeting:** May 2018 – date to be confirmed.